NEW YORK STATE | Division of Criminal Justice Services

Customer Survey

This Customer Survey is for the purpose of utilizing all feedback to better serve our customers. Also, to continually see where improvements can be made. Please be as candid as possible. If you have any questions or concerns regarding this survey, please contact us at (518) 485-7686. Please email the completed form by selecting the Submit button in the lower right corner of the form or fax to the latent print unit at (518)457-3339. Thank you.

Instructions for grading:

1. Highly disagree 2. Disagree 3. Neither Agree or Disagree 4. Agree 5. Highly Agree

1. You receive your latent Analysis Report(s) in a timely manner. ☐
2. You are treated professionally by latent personnel. ☐
3. You receive accurate and timely answers to any questions you have. ☐
4. Latent correspondence and returned evidence is neatly packaged and all evidence submitted is returned. ☐
5. Telephone calls and/or emails are returned promptly. ☐

Comments:

Submit

Latent Print Unit / Alfred E. Smith Office Building / 80 South Swan Street / Albany, New York 12210 / http://criminaljustice.ny.gov